

Escalation Matrix

Annexure A

Details of	Contact Person	Address	Contact No.	E-MAIL ID	Working Hours
Customer Care	Mr. Mrinmoy Dutta Chowdhury	Technopolis Building, 14 th Floor, Sec-V, Salt Lake. Kolkata--700091	033-40095048	mrinmoydutta@valuestocks.in	9AM-6PM (MON-FRI) SAT-9 AM TO 2 PM
Head of Customer Care	Mr. Prateek Tandon	Technopolis Building, 14 th Floor, Sec-V, Salt Lake. Kolkata--700091	8336087004	prateek@valuestocks.in	9AM-6PM (MON-FRI) SAT-9 AM TO 2 PM
Compliance Officer	Mrs. Soma Bag	Technopolis Building, 14 th Floor, Sec-V, Salt Lake. Kolkata--700091	033-40099438	soma@valuestocks.in	9AM-6PM (MON-FRI) SAT-9 AM TO 2 PM
CEO	Shailesh Saraf	Technopolis Building, 14 th Floor, Sec-V, Salt Lake. Kolkata--700091	033-40099400	shailesh@valuestocks.in	9AM-6PM (MON-FRI) SAT-9 AM TO 2 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in> or Exchange at <https://www.mcxindia.com/Investor-Services>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.